



STATEMENT ON COVID-19 PANDEMIC

Dear Valued Guest,

In these times of uncertainty and with the continued progression of the COVID-19 pandemic, we at House of Waine assure you that your health, safety and comfort remains our highest priority. Our thoughts are with those who are directly or indirectly affected and those who are caring for them.

We have been closely monitoring the Centers for Disease Control and Prevention (CDC) and World Health Organization's (WHO) updates regarding the novel Corona Virus (COVID - 19) cases and following the guidelines from these agencies as well as local health departments and medical professionals. We have adhered to the set guidelines and observed duty of care to both our guests and staff members.

Given the exceptional situation and in an attempt to protect the health and safety of our staff and guests, House of Waine has taken a decision to temporarily close Hotel operations until 31st May, 2020.

- We will not take any new bookings during the closure period, but if you have an existing booking during this period of closure or should you wish to discuss your future travel plans, please get in touch with us on reservations@houseofwaine.co.ke or call us [+254 733 414215](tel:+254733414215) for modification and/or more information.
- For bookings made by a travel agent or online booking platform, guests are advised to contact the agent or booking platform directly.

We look forward to see you as soon as the current situation improves and gets back to normal and thank you for your understanding during this difficult time.

Best Regards,
House of Waine
Karen, Nairobi.